



RETURN POLICY & PROCEDURE:

Return Policy:

- 60 Day Return Policy.
- Product(s) must be unused and returned in original box or packaging.
- Customer responsible for return shipping cost.
- 15% Restocking Fee.
- You will receive a Return Shipping Label and RMA Number via email to attach to the outside of the returned carton or packaging.
- If return request is due to an error by Sigma Supply of N.A., we will be responsible for Return Shipping. Restocking Fee will not apply to customer. (Subject to product inspection)

Return Procedure:

1) Contact the following Customer Service or Sales Contacts.

- Customer Service Rep: Lori Salo at lsalo@sigmasupply.com or call 770-407-3080.
- Sales Rep: Steve Mohr at smohr@sigmasupply.com or call 678-367-1616.

2) Information Needed to Process Returns.

- Your company name.
- Contact person, Email Address & Phone Number. Order Number.
- What items do you want to return? (Item numbers, Description)
- How many items?
- Reason for return?